

**Guidance document for the recovery of services**

Brussels, 11/05/2020

**Ms Adina Vălean**

Commissioner for Transport

**Andreas Matthä**

CER Chair

**Mr Thierry Breton**

Commissioner for Internal Market

**Dr Erich Forster**

AllRail President

Dear Commissioners,

As you know very well, even during the hard times of the Covid-19 pandemic, the rail sector is doing its best to keep Europe moving, ensuring that transport needs of essential workers and goods are met by the best possible provision of transport and tourism services.

Of course, we understand the necessity of the containment measures taken by the different national and regional authorities to limit citizens' mobility. However, we must think forward to the best possible solutions for the resuming of traffic.

Special attention should be dedicated to harmonizing policies regarding the health & safety measures both for customers and staff. Any mix of those policies must carefully consider the balance in guaranteeing sufficient social distancing in public transport while at the same time preserving capacity of vehicles and consequently the competitiveness of rail.

The proposed solutions should be EU-wide, crystal clear in their application, and should be aimed at restoring our customers' trust in public transport.

We look forward to learning of the results of the meeting of the College of the Commissioner on Wednesday.

We are confident that the guidance document you will approve will be in line with the abovementioned indications, and we hope that Member States as well as local authorities will make their best to ensure the application and the enforcement of the Commission guidance.

Sincerely yours,



Andreas Matthä



Dr Erich Forster